



16- 22 Cullen Place, Smithfield NSW 2164
PO Box 6006, Wetherill Park NSW 2164
Telephone: (02) 9757 1199 Facsimile: (02) 9757 1296

Plain English Pool and Garden Fencing Warranty

GramLine ChildGard® Pool and Garden Fencing Plain English Warranty

The benefits under our warranty are in addition to other rights and remedies under the Australian Consumer Law.

Gram Engineering Pty Ltd (Gram), now trading as GramLine, was established over 40 years ago and we have been manufacturing and supplying our range of ChildGard® Pool and Garden fencing since that time.

GramLine ChildGard® Pool or Garden fence is manufactured from prime quality materials. GramLine warrant that GramLine ChildGard will be free from perforation by natural weathering and that the powder coating on your will not flake or peel for 3 years from the date of installation.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund of a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Ensure that Your GramLine ChildGard® Warranty is Valid

The GramLine ChildGard® Pool or Garden fence paint finish as supplied must not be scratched, abraded, damaged in any way, or coated with any other paints or incompatible material.

Your GramLine ChildGard® Pool or Garden fence must be maintained. This means that during dry weather the fence is hosed with water on a regular basis. Your fence must not be washed with pool, ground, or bore water.

GramLine ChildGard® Pool and Garden fencing should not be installed where it can be splashed with chlorinated or salty pool water or with other corrosive substances. Avoid contact with salty, acidic or corrosive soils, and avoid contact with fertilisers, weedicides or pesticides, as these can be acidic or corrosive. GramLine ChildGard® Pool or Garden fencing should not come into contact with dissimilar metals such as copper or lead, or with water run-off from these metals.

The warranty does not apply when the GramLine ChildGard® Pool or Garden fence is installed within 1 kilometre of a marine or corrosive industrial environment or where the fence is within 1.5 metres of the edge (splash zone) of a swimming pool.

Installation must be in accordance with applicable local, state and Federal building or pool fence legislation, good building practices, and fasteners should comply with Australian Standard AS3566.2 2002. All concrete around post should be sloped to ensure water drainage is away from the post.

All paint finishes fade and lose gloss as a result of natural weathering. Dark colours will generally show more fading than light colours. GramLine ChildGard® Pool or Garden fencing is finished with commercial quality powder coatings, however GramLine cannot warrant against natural fading or loss of gloss of the paint finish.

GramLine® at its discretion shall be liable for

- The cost of replacement product;
- The cost of obtaining equivalent product or;
- The cost of having affected product repaired – whichever is the lowest

GramLine® will not be liable for

- The cost of making a claim
- Weathering of the paint, for example, a change in gloss or colour over time
- Paint flaking and peeling arising from paint blistering, corrosion or red rust
- The labour costs associated with the rectification of the affected product
- The cost of components not supplied by GramLine.
- Injury to persons, damage to property, or consequential losses arising from use of the products.

FOR YOUR PEACE OF MIND GRAMLIN CHILDGARD FENCING IS MANUFACTURED AND TESTED TO OUR HIGH QUALITY MANUFACTURING STANDARDS

To initiate a claim under this Warranty, contact GramLine on 1800 472654 or visit our showroom at 16-22 Cullen Place, Smithfield, 2164. You must register your claim within 1 month of first noticing a problem, or within 1 month of when you reasonably should have first noticed a problem. You must provide your tax invoice from your supplier or installer. GramLine requires the right to inspect the premises at which the GramLine ChildGard® fence has been erected and conduct tests after a claim is made under this Warranty to determine the cause of the issue.

This Warranty is given in lieu of any other considerations or warranties, whether written or implied to the extent that any statute applicable to this warranty prevents the exclusion restrictions or modification of such conditions or warranties.